



AMTIVO

[amtivo.com](https://amtivo.com)

# IMPARTIALITY POLICY

AMTIVO\_COMP\_IMPOLICY\_V1

AMTIVO Group Limited ensures that full public confidence is maintained in the impartiality and independence of its assessment and certification processes by ensuring that the policies and procedures under which AMTIVO Group Limited operates are non-discriminatory and are administered in a non-discriminatory manner.

Processes shall not be used to impede or inhibit access by applicants to AMTIVO Group Limited services and AMTIVO Group Limited undertakes to make its services accessible to all applicants within those sectors for which it has been accredited, subject to normal commercial law.

The criteria against which AMTIVO Group Limited assess applicants are those outlined in relevant standards or other normative documents relevant to the function performed. Impartiality is assured since the granting of certification will be in accordance with documented criteria (processes) and will be undertaken in a non-discriminatory manner.

AMTIVO Group Limited confines its requirements, assessment, and decision on certification to those matters specifically related to the scope of the certification being considered.

An independent Business Unit- Compliance Team has been appointed with responsibility to oversee and verify the impartiality of the assessment of certification procedures. All members of AMTIVO Group Limited declare any financial or other interests in companies that are presented for assessment and certification.

AMTIVO Group Limited personnel are not authorised to undertake, recommend the use of, or provide consultancy /technical services relating to the design, implementation, or maintenance of management systems or other services that would require evaluation during a certification audit. In addition, they will be prohibited from suggesting that certification would be simpler or easier or less expensive if a specified consultancy service was used.

Auditors who have been employed or have undertaken consultancy services relating to the design, implementation, or maintenance of the management system under assessment with the client company in the previous two years will not be selected in the audit/inspection team. All staff must declare any financial or business interests relating to clients.